

Coaching Workshop on Customer Services Training for Yau Lee Holdings Limited

Accredited Certification International limited (ACI) has provided a coaching workshop on customer services training to Yau Lee Holdings Limited which was listed on The Stock Exchange of Hong Kong in 1991. Based on a solid foundation of conventional construction experience, its subsidiary, Yau Lee Construction Company Limited, founded in 1958, had progressively developed as one of the leading and most experienced construction companies in Hong Kong.

The success of Yau Lee depends on a crucial extent on the skills and knowledge of its employees. To maintain high quality customer service is never an easy job, especially nowadays customers are more quality-conscious. The ACI - Coaching Workshop on Customer Services Training provides guidance with comprehensive illustrations for specific cases, which improve the efficiency and effectiveness during the operation.

Their Management representatives thanked ACI for the professional training service. So far, a considerable number of companies from different industry has join ACI training courses. We committed to providing high level service and contribute to our clients' growth and development.



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国际认可认证有限公司提供客户服务的培训给有利建筑公司

国际认可认证有限公司 (ACI) 为有利集团有限公司进行了一次关于客户服务的培训。该集团与 1991 年在香港联合交易所上市，建基于深厚的传统建筑业务，其成立于 1958 年的子公司有利建筑发展至今已成为香港建筑业内具市场领导地位及丰富经验的建筑公司之一。

有利集团有限公司的成功取决于对员工的知识技能的重视和拓展。保持高质量的客户服务水准从来就不是一件容易的事，特别是现在的客户对产品和服务的质量要求都非常高。ACI 提供的客户服务培训课程为各种不同情形提供了详尽的指导，这将在实际工作过程中加强员工的服务效果和效率。

有利集团的管理层代表对 ACI 提供的专业培训服务表示感谢。到目前为止，已经有越来越多的来自不同行业背景的公司参加了 ACI 的培训课程。这是客户对于 ACI 提供的服务的肯定，我们也会尽力继续提供高水准的服务和帮助用户更好地成长和发展。



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