



國際認可認證有限公司

**Accredited Certification International Limited**

**ISO 9001 證書頒發予香港海天濃縮中藥有限公司(HKPCCH)  
(2007年5月8日)**

香港海天濃縮中藥有限公司 (HKPCCH) 成功地於2007年5月8日獲得國際認可認證有限公司 (ACI) 頒發ISO 9001證書，認證範圍為中醫藥制造和銷售。

HKPCCH的羅教授說：「我們抱著為改善人類健康的夢想，以開發出高質素和集合現代化於一身的中醫藥產品為目標。為提高產品質素，本公司落實推行ISO9001 品質管理系統，有助持續性改善我們服務表現，更有效地促進改善工作環境，減少人員的流失相對地減少了管理人員工作量，此系統能幫助我們有效地給與顧客高質素的醫學產品。」「這份證明更能幫助我們達到「完全滿足」顧客的目的。」羅教授更說：「總括來說，公司形像鮮明，並且顧客亦有所增長。」



在整個認證期間，羅教授也對 ACI 表達衷心的謝意。他很欣賞本公司審核隊伍的態度融洽。審核人員都是專家，有禮貌、友好、不偏不倚及週全。HKPCCH 更認為審核認證對於公司來說是相當有用和一個好好的經驗



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**ISO 9001 Certification Presentation to HKPCCH  
- HONG KONG PREMIER CONCENTRATED CHINESE HERBS LTD  
(8<sup>th</sup> May, 2007)**

On May 8, 2007, HONG KONG PREMIER CONCENTRATED CHINESE HERBS LTD (HKPCCH) has successfully been awarded the ISO 9001 certificate for its "Manufacturing and sales of proprietary Chinese medicine" by Accredited Certification International Limited (ACI).



"It is our mission to Improve health and the Quality of Life of People with high quality and evidence-based modernized Chinese Medicine products in the market," says Professor Law of HKPCCH, "The Implementation of ISO 9001 management system has greatly improved our services performance, promotes the culture of high quality working environment in our company, improved employee performance/satisfaction, diminished staff turnover, and considerably reduced the management workload. This new management system has powerfully enabled us to deliver high quality medicine products to the customers." "We desire "totally satisfied" customers and this certification has helped us to achieve that." says Professor Law. "All in all, our company image has improved and customer base has grown with this new management system."

Professor Law also expressed sincere thanks to ACI during the whole certification process. He was greatly appreciated the tone our Lead Auditor set for the audit team. The auditors were professional, courteous, friendly, non-biased, thorough and complete. HKPCCH was able to appreciate that, audits can be quite helpful and a rewarding experience.



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